



## Network Technician - Systems

**FLSA Status:**

Exempt

**Qualifications:**

Network+ and A+ Certification or equivalent experience preferred.  
Strong understanding of LAN/WAN technology, Internet connectivity and TCP/IP.  
Knowledge of Windows Operating Systems, IOS, and Android Operating Systems.  
Desire to continue career improvement by enhancing skills and job performance

**Experience:**

Experience with large-scale computer deployments and automated software installations.  
Experience creating and deploying images for large-scale computer deployments.  
Experience managing network resources, including Microsoft and Google environments.  
Experience troubleshooting technology issues and problems.

**Clearances:**

Criminal Justice  
Fingerprint/Background  
Clearance

**Professional/Technical Salary**

**Schedule:**  
Range A-1

**Reports to**

Director of Technology

**Terms of Employment**

12 months per year, 8 hours per day, with benefits according to board policy.

**Purpose Statement**

The job of the network technician – systems is to install, configure, and support all technology Systems throughout the district. Works closely with the Network Administrator to ensure Services are in place to support IP and Voice communications. Configure and install end user devices to support learning in the classroom. Manage all wireless controllers as well as mobile devices throughout the District.

**Essential Job Functions**

- Ability to use prior knowledge to troubleshoot networking problems related to switching configurations.
- Perform network connectivity diagnostics and resolution.
- Diagnose, maintain and troubleshoot hardware and software issues.
- Perform local workstation network and software configuration, installation, and troubleshooting in a Windows environment.
- Move, setup and re-install/image computers and peripherals (including printers, scanners, LCD projectors, copiers, etc.).
- Must be able to communicate with end users.
- Configure VOIP Phones for District Communication.
- Demonstrate logical thinking skills.
- Perform work independently and/or in a team environment.
- Must be able to prioritize and complete projects.
- Ability to work to implement the vision, mission and values of the district.

## **Other Job Functions**

- Demonstrate professionalism and appropriate judgment in behavior, speech, dress, and appropriate professional manner for the work setting.
- Maintains strict confidentiality.
- Demonstrates effective human relations and communication skills.
- Consistent and regular attendance is an essential function of this position.
- Adheres to good safety practices.
- Adheres to all district rules, regulations, and policies.
- All other duties as required or assigned.

## **Skills, Knowledge and Abilities**

SKILLS are required to perform multiple, technical tasks with a need to periodically upgrade skills in order to meet changing job conditions. Specific skill based competencies required to satisfactorily perform the functions of the job include: utilizing diagnostic and application software; adhering to safety practices; and maintaining accurate records.

KNOWLEDGE is required to perform basic math, including calculations using fractions, percents, and/or ratios; read a variety of manuals, write documents following prescribed formats, and/or present information to others; and solve practical problems. Specific knowledge based competencies required to satisfactorily perform the functions of the job include: electronics analysis; multi-platform operating systems and personal computers; appropriate system security; associated peripheral equipment; and troubleshooting methodologies.

ABILITY is required to schedule activities; gather, collate, and/or classify data; and use job-related equipment. Flexibility is required to work with others in a wide variety of circumstances; work with data utilizing defined and similar processes; and operate equipment using a variety of standardized methods. Ability is also required to work with a wide diversity of individuals; work with similar types of data; and utilize a wide variety of types of job-related equipment. Problem solving is required to identify issues and create action plans. Problem solving with data requires following prescribed guidelines; and problem solving with equipment is significant. Specific ability based competencies required to satisfactorily perform the functions of the job include: adapting to changing work priorities; establishing effective working relationships; displaying mechanical aptitude; communicating with technologically diverse groups; being attentive to detail; and working under time constraints.

## **Physical Demands**

The usual and customary methods of performing the job's functions require the following physical demands: significant lifting up to 50 pounds with a height of up to 4 feet, carrying, pushing, and/or pulling, some climbing and balancing, frequent stooping, kneeling, crouching, and/or crawling and significant fine finger dexterity. Generally the job requires 30% sitting, 30% walking, and 40% standing. The job is performed under minimal temperature variations and under conditions with some exposure to risk of injury and/or illness.